

**TECHNICAL BULLETIN****MAINTENANCE ISSUE**

**For the Attention of :** Service Engineers, Installers, Trade Customers & Testers.

**Date :** 05/11/09

**Product :** All 6 and 8 person lifts manufactured with the new tackle pulley arrangement

**Subject :** 6 and 8 person tackle pulley shoes / sliders

**Pages :** 1 of 1

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**Introduction:** A new design of tackle pulley assembly was introduced in Sept 2008 on the 6 and 8 person models, which incorporates a plastic diverter pulley wheel. It has become apparent that on some installations vibrating noises have been coming from the assembly when the lift is running.

**Description:** The sound is produced by the guide shoes P/N 513332 rubbing on the guides, this is more apparent when the lift is running at slow speed.

**Solution:** A new slider design incorporating a top channel and slider shoe assembly is now available where a noise is apparent PROT1051C for 6 person lifts and Prot1051D for 8 person lifts.

**Action:**

- Lifts in service - monitor - add complete new top channel if noise is apparent.
- Lifts in factory storage – use original design, change on installation or testers request.
- Lifts on site - (not handed over) - tester to install new design top channel before lift handover where noises are apparent.

